



- Accelerate the process design phase with EasyVista's ITIL-based best practices workflows.
- Decrease process design effort by collaborating with our Professional Services team to build workflows specific to your business.
- Avoid costly and complex documentation efforts by downloading thorough and perfectly formatted process documentation at the click of a button.
- Cut training time dramatically with access to virtual and instructor-led ITIL Foundations and ITSM Awareness training courses for your entire staff.

**EASY TO USE. EASY TO DELIVER.**

## BETTER AND MORE PREDICTABLE RESULTS FOR ITSM PROJECTS

*Designing, documenting and implementing new processes has never been easier.*

EV Foundations is our commitment to your success. It is our responsibility to help you deliver results faster and improve your business outcomes by making it easier to document and align your processes to your business objectives.

With EV Foundations, you have a personalized portal to collaboratively document and share processes with everyone in your organization. Work with your Professional Services Consultant to quickly create your processes and map them to EasyVista's Service Manager. This innovative documentation builder enables you to instantly produce revised documentation whenever your processes are updated. EV Foundations also includes full access to ITIL training, so your staff can get up-to-speed on the latest best practices, and a survey tool for measuring the current ITIL maturity across the organization.

## YOUR PATH TO SUCCESS



### Stay Organized and Focused on Your Objectives

Our pre-engagement readiness questionnaire provides us with the information we need to keep the project aligned with your business objectives.



### Help Your Organization Navigate ITSM

Process maturity and capability assessment tests allow you to see where your organization's IT maturity is positioned, where you want it to go and how to get there.



### Generate Quality Documentation Easier Than Ever Before

Automatically produce and share documentation, like process guides, RACI charts and mind maps – avoiding gaps in documentation and the pain of manually creating and formatting documents.

## YOUR PATH TO SUCCESS



### Accelerate Your Implementation

EasyVista Professional Services Consultants will leverage pre-loaded content, including EasyVista's ITIL-based templates, to simplify the creation of custom-built workflows that fit your unique needs.



### Increase Value Through Staff Training

On-demand and instructor-led virtual trainings are included to help get your staff trained on ITIL Foundations and ITSM Awareness best practices.

## BENEFITS OF EV FOUNDATIONS

### EFFICIENCY

- Better defined business requirements
- Improved alignment of processes with EV Service Manager
- Promotes collaboration with your consultant

### TIME

- Decreases time to production
- Automated documentation means more time spent on designing instead of documenting
- Rapid delivery of documentation required for governance

### KNOWLEDGE

- Minimize training and ramp-up costs with included training
- Better way to measure your ITSM maturity
- Provides the foundation for your ITSM program success

## ABOUT EASYVISTA

EasyVista simplifies IT Service Management by making it easy to deliver and easy to use for today's enterprise. EasyVista's service management platform was created to help companies automate and personalize service delivery to improve IT efficiency and increase staff productivity. Today, EasyVista helps 1,000+ enterprises around the world radically improve service user experience, dramatically simplify and accelerate service creation, and reduce the total cost of IT service delivery. EasyVista serves companies across a variety of industries, including financial services, health-care, higher education, technology, public sector, retail, manufacturing and more. Headquartered in New York and Paris, EasyVista is a rapidly growing global company backed by leading venture capitalists.

Learn more at [www.easyvista.com.au](http://www.easyvista.com.au)